

User Story Number: US007.03

User Story Name: VSO Check Status

Priority: High

ClearQuest Number: DAS_CR302

Author: Michael Brown / Business Analyst

Function Points:

Story Points:

Story: As a Veteran Service Organization (VSO) Claims Management System (CMS), I want Virtual Lifetime Electronic Record (VLER) Data Access Services (DAS) to pass a request / response for status of the submission to and from Digits to Digits (D2D) through Veterans Information / Eligibility Record Services (VIERS) so that VSOs can determine whether the claim and attached evidence was successfully submitted.

Revision History

Date	Version	Description	Author
10/28/2012	v0.01	Original	Michael Brown
11/01/2012	v0.02	Analyst Review	Michael Brown
11/05/2012	v0.03	Analyst Review	Michael Brown
11/15/2012	v0.04	Review with D2D – Updated Assumptions and Background	Michael Brown
11/26/2012	v0.05	Peer / Testability Review	Michael Brown
12/06/2012	v0.06	Technical Writer Review 1	Nancy Burak
12/13/2012	v0.07	DAS PM Review - Approved	Michael Brown
12/13/2012	v1.0	Formal Review - Approved	Michael Brown

Background

Currently, a large number of claims are submitted and managed by VSOs on behalf of Veterans. All claims submitted are paper-based, incurring additional costs for the physical creation of the claim, mailing of the claim, and other miscellaneous costs associated with the paper submission. Implementing an electronic submission process will decrease the amount of time for a claim to be filled and processed and filed, and decrease the time for benefits to reach the Veteran. The Veteran Relationship Management (VRM) Program Management Office (PMO), in partnership with the Compensation Service of the Veterans Benefits Administration (VBA),

requests the design and development of an enterprise Digits-to-Digits Electronic Claims Submission Service (D2D) that will provide a common access point to standardize, centralize, and integrate the universal collection of Benefits Claim Forms and supporting evidence data to produce a streamlined, paperless Veteran/Service member-centric claims process.

Conversation

1. VLER DAS processes VSO Check Status Requests with high priority for requests from the VSO.
2. Potential Volume - There are 300+ VSO CMS.
3. VSO CMS sends a Check Status Request to VLER DAS.
4. VLER DAS sends the Check Status Request to D2D.
5. D2D retrieves the status manifest.
6. D2D sends the status response to VLER DAS.
7. VLER DAS sends the status response to the VSO CMS which sent the original request.

Detailed Listing of Acceptance Criteria

Requirement ID	Description
US007.03.01	VLER DAS passes the check status request from the VSO to the D2D application via the VIERS system.
US007.03.02	VLER DAS passes the status response from D2D to the VSO CMS which sent the original request.
US007.03.03	VLER DAS processes VSO CMS check status requests with high priority for requests from the VSO.

Constraints

None at present.

Assumptions

1. D2D will ensure the VSO CMS is currently accredited by Office of Government Council (OGC) to submit forms on behalf of Veterans.
2. D2D will ensure the VSO CMS has Power of Attorney (POA) in place for submitted Veteran claims.
3. D2D will ensure the VSO CMS has an image of the Veteran's signature.
4. D2D is responsible for form persistence.
5. D2D performs identity management.

6. Validation of all forms is performed by D2D.
7. D2D will ensure the VSO CMS has an active corporate record in order to submit forms on behalf of Veteran.

Approval Signatures

X

Steven Lee Green
FIST Program Manager

X

William G. (Dusty) Jackson
Business Owner Representative